



MRI • CT • Ultrasound • Mammography • Diagnostic • Research



SOUTHWEST DIAGNOSTIC
CENTER FOR MOLECULAR IMAGING™

PET / CT • CT • Research

Physician Resource Guide 2023



Dedication

DEDICATED TO EXCELLENCE

Southwest Diagnostic Imaging Center (SWDIC) performed its first Magnetic Resonance Imaging exam in 1985. In 2003, Southwest Diagnostic Center for Molecular Imaging (CMI) was established to serve the specialized needs of its cancer patients. Together, SWDIC and CMI have grown to become a prominent leader of imaging in North Texas.



Our radiologists share SWDIC's standards for success, resulting in a higher degree of clinical and service excellence.

DEDICATED TO QUALITY

Even the highest quality equipment is powerless without the support of a qualified staff and clinical team, boasting more than 200 highly skilled healthcare professionals. Our radiology reading services are provided by Radiology Associates of North Texas (radntx.com).

DEDICATED TO CUSTOMER SERVICE

We are dedicated to taking care of our patients' needs by providing and delivering compassionate care and helpful, high-quality service and assistance before, during, and after the patient's exam.

MISSION STATEMENT

Our mission is to provide unsurpassed patient care, the most advanced diagnostic imaging technology, and the highest standards of quality.

FUN FACTS

PATIENT SATISFACTION

4.9 Google rating with over 4,500 patient reviews

WAIT TIME

90% of our patients wait less than 10 minutes for their scheduled exam

★ ★ 2022 Clinical Services Employee of the Year



Andi S.
Materials Management Specialist
14 Years with SWDIC

Dedication

Location

Services

Department Hours

Managed Care

Pre-cert Guidelines

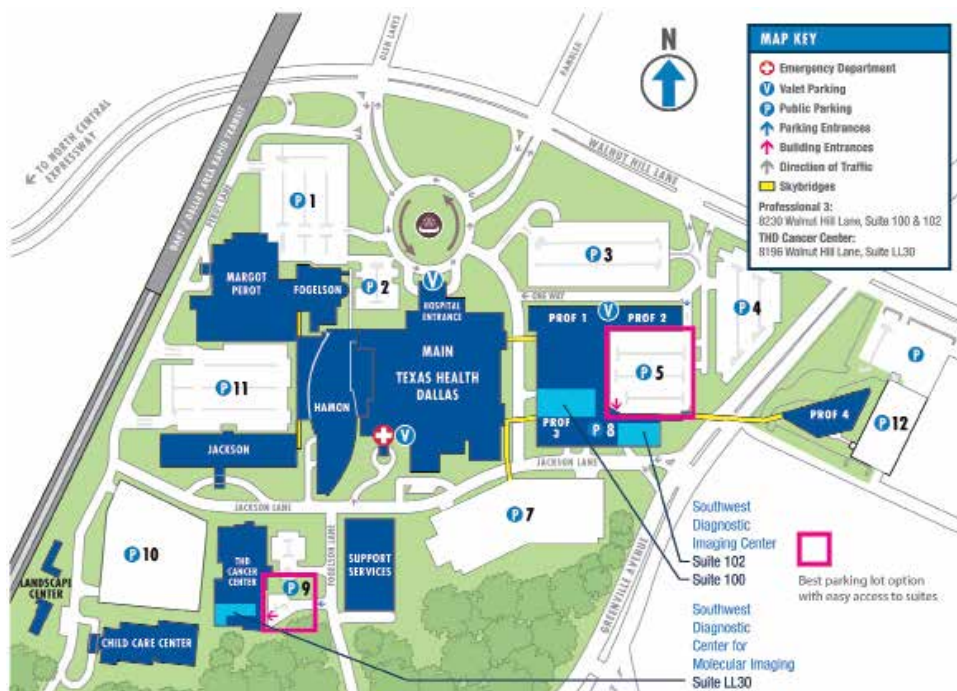
CPT Codes

Contact Us

Radiologists / Executive Team



Location



SOUTHWEST DIAGNOSTIC IMAGING CENTER

THD Professional Building 3
8230 Walnut Hill Lane, Suites 100 & 102
Dallas, Texas 75231-4472

Main Phone: 214-345-6905
Scheduling Phone: 214-345-4331

SOUTHWEST DIAGNOSTIC CENTER FOR MOLECULAR IMAGING

THD Cancer Center
8196 Walnut Hill Lane, Suite LL30
Dallas, Texas 75231-7227

Main & Scheduling Phone:
214-345-8300

CONTACTLESS CHECK-IN INFORMATION

Please consult the chart below to determine which suite offers your patient's scheduled exam.

Check in at Suite 100 for:

- MRI Exams
- CT Exams
- Diagnostic Radiology

Check in at Suite 102 for:

- Ultrasound
- Mammography
- Bone Densitometry (DXA)

Check in at Suite LL30 for:

- PET/CT EXAMS
- CT EXAMS (If scheduled at CMI)

★ 2021 Business Services Employee of the Year



Jaz C.
Admitting
3 Years with SWDIC

Dedication

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Services

EXTENDED HOURS

SWDIC offers extended hours Monday through Friday and weekends for certain modalities. For a detailed listing of our modality schedule, see the Department Hours section of this guide.

PARKING VALIDATION

SWDIC validates all parking when visiting our center for a scheduled exam. Patients must present their parking ticket at check-in. This includes all cash lots and valet parking.

CMI provides complimentary parking directly outside its suite at the Cancer Center.

PAYMENT PLANS

SWDIC requires a minimum of 50% of the estimated amount owed at the time of service; the remaining balance can be paid over 4 to 6 months.

CMI requires a minimum of 25% of the estimated amount owed at the time of service; the remaining balance can be paid over 4 to 6 months.

SELF PAY RATES: 100% of Self Pay Rates are owed at the time of service.

CARE CREDIT

CareCredit is available for patients with any balance owed. Every CareCredit transaction is eligible for a no interest (if paid within the promotional period) or low fixed interest payment plan. We accept CareCredit at both **SWDIC** and **CMI**.

For more information or to apply online, please visit: www.carecredit.com

MEDICAL RECORDS AND FINALIZED IMAGES

Your office can choose how finalized reports and images are delivered.

Delivery Options:

- Physician Portal (*Recommended*)
- EMR Direct Messaging
(Not available for all EMRs)
- Auto Fax
- USPS Mail
- THR EPIC
- Ambra (PACs to PACs Transfer)

NOTE: Default delivery option is Fax.

If you're interested in changing your delivery method, please contact our

**Business Systems department at:
214-345-5042**

★★ 2020 Business Services Employee of the Year



Terry S.
Scheduling
33 Years with SWDIC

Dedication

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Services

NURSING STAFF

SWDIC and **CMI** boast a full nursing staff with critical care experience. All nurses are ACLS and PALS certified.

LAB

For patients receiving IV contrast who are over 60, have diabetes, and/or compromised renal function, a creatinine test (i-STAT) will be obtained if current labs are unavailable.

SPECIALTY EXAMS

In addition to the comprehensive routine exams available in all modalities, we also offer numerous specialty exams. If you're looking for something specific and do not see it listed, please contact us, as we routinely add new services.

DIAGNOSTIC EXAMS

- Arthrogram
- Blood Patch
- Bone Density / DXA
- Lumbar Puncture
- Myelogram
- Steroid Injections
- Fluoroscopy
 - Cystogram
 - GI Exam
 - Hysterosalpingogram (HSG)
 - Intravenous Pyelogram (IVP)
 - Loopogram
 - Retrograde Urethrogram

CT EXAMS

- CTA Coronary
- CT HeartFlow FFR
- Cleerly (Plaque Report)
- CT Angiogram
- CT Venogram
- Cardiac Score
- CT Low Dose Lung Screening
- CT Arthrogram
- CT Enterography
- CT Virtual Colonoscopy

MRI EXAMS

- Liver MultiScan
 - MR Angiogram
 - MR Arthrogram
 - MR Breast Biopsy
 - MR Cardiac
 - MR Elastography
 - MR Enterography
 - MR Functional Brain
 - MR Prostate
 - MR Wholebody
- * Mild sedation available upon request**
*** Monitoring for conditional pacemaker patients**

ULTRASOUND EXAMS

- Breast Sonography
- Musculoskeletal
- Pediatric Hips
- Pediatric Spine
- Prostate
- Sono Guided Breast Biopsy
- Temporal Arteries
- Thyroid FNA Analysis
- Vascular Studies

MAMMOGRAPHY EXAMS

- Automated Breast Ultrasound (ABUS)
- Diagnostic Mammograms
- Digital Exams
- Mammo Guided Needle Localization
- Screening Mammograms
- Tomosynthesis 3D

PET/CT EXAMS

- Brain Beta Amyloid Plaque Imaging
- Brain Tau Protein Imaging
- Neuroendocrine Tumor Imaging w/ DOTATATE
- Oncology Imaging w/ Fluorodeoxyglucose (FDG)
- Prostate Cancer Imaging w/ PSMA

Services

CASH PRICING

The Technical Fee (TECH FEE) is the amount charged by **SWDIC**. The Radiologist Read Fee (RAD FEE) is the cost billed by our radiologists for the interpretation of your exam. This fee will be invoiced separately. For RAD FEE contact 817-321-0499.

NON HEAD OR SPINE EXAMS

TYPE OF STUDY	TECH FEE	RAD FEE
Chest X-ray	\$114	CALL
All other X-rays	\$150	CALL
DEXA	\$150	CALL
Screening Mammography	\$99	CALL
Diagnostic Mammography	\$150	CALL
Breast Tomosynthesis	\$80	CALL
MRI/MRA w/o contrast	\$450	CALL
MRI/MRA with contrast	\$500	CALL
MRI/MRA w/wo contrast	\$550	CALL
CT w/o contrast	\$275	CALL
CT with contrast	\$325	CALL
CT w/wo contrast	\$375	CALL
CT Abd/Pelvis	\$450	CALL
CTA	\$600	CALL

HEAD OR SPINE EXAMS

TYPE OF STUDY	TECH FEE	RAD FEE
MRI/MRA w/o contrast	\$450	CALL
MRI/MRA with contrast	\$500	CALL
MRI/MRA w/wo contrast	\$550	CALL
CT w/o contrast	\$275	CALL
CT with contrast	\$325	CALL
CT w/wo contrast	\$375	CALL

SPECIALTY EXAMS

TYPE OF STUDY	TECH FEE	RAD FEE
MRI Wholebody	\$1,415	CALL
CTA Coronary	\$600	CALL
Cleerly (Plaque Report)	\$1,056	CALL
Heart Flow (FFR)	\$1,200	CALL

Cash Pricing does not include all exam prices. All specialty procedures not included above. If you would like additional information about our cash prices, please contact our Revenue Cycle Director, Bobbi Compton at 214-345-4141.

RESEARCH AND DEVELOPMENT STUDIES

We are your research imaging partner. We have been serving Dallas and its surrounding areas since 1985. Southwest Diagnostic Imaging Center and Southwest Diagnostic Center for Molecular Imaging began participating in clinical studies in 1997 and have since participated in and completed more than 500 studies. We are actively working with more than 100 studies.



Work with our dedicated Research Project Coordinator.

Marisol Serrato

- 214-345-5018
- SWDICResearch@texashealth.org

FAST REPORT TURNAROUND

In most cases, reports are generated in less than one hour and faxed automatically. If you signed up for our Royal MD Physician Portal, images and reports are available in real-time. In case of critical findings, verbal reports are called within 30 minutes of exam completion.

Services

PRE-CERTIFICATION

Spend LESS TIME on the phone and MORE TIME with your patients!!! We have partnered with a third party vendor, allowing us to obtain all of your required pre-certs. If you would like **SWDIC** or **CMI** to obtain your pre-certs, we will need the following information:

- 1 Completed Exam Requisition
- 2 Completed Pre-Cert Information Sheet
- 3 Patient Demographics
- 4 Clinical Notes
- 5 Do you want **SWDIC / CMI** to schedule the patient?

FAST-TRACK ORDERING

We can now **FAST-TRACK** your orders when we receive your clinicals, including ICD-10 diagnosis codes, with your order.

- **Eliminate follow-up calls**
- **Faster patient scheduling**
- **Expedite pre-certification**

We can **FAST-TRACK** the following exams:

- MRI/MRA
- CT/CTA
- PET/CT
- Lower modalities if Medicare replacement

PHYSICIAN'S PORTAL

Our physician's portal gives you MORE TIME with your patients and LESS TIME testing your patience, providing referring physicians and their staff with online access to:

- 1 Electronic Ordering
- 2 Finalized Reports
- 3 Medical Images
- 4 Clinical Notes
- 5 Do you want us to Schedule the Patient?
- 6 Clinical Decision Support

GET SIGNED UP TODAY!

Contact our Business Systems department at: **214-345-5042**

PEDIATRICS

SWDIC offer exams to children from newborn and older for all modalities. We have also taken the pledge to Image Gently. The Image Gently campaign is an initiative of the Alliance for Radiation Safety in Pediatric Imaging. To learn more about the Image Gently Campaign, please visit: www.imagegently.org



AMERICAN COLLEGE OF RADIOLOGY (ACR)

SWDIC and **CMI** has been designated as an Imaging Center of Excellence by the American College of Radiology (ACR) in the following modalities:

- MRI: Body, Breast, Cardiac, Head, MRA, MSK, Spine
- CT
- Mammography: Digital and Tomosynthesis
- Positron Emission Tomography (PET/CT)
- Ultrasound and Breast Ultrasound

The ACR awards accreditation to facilities for the achievement of high practice standards after a peer-review evaluation of the practice. Board-certified physicians and medical physicists, who are experts in the field, conduct evaluations. They assess the qualifications of the personnel and the adequacy of the facility equipment. ACR Accreditation ensures quality care. To learn more about the American College of Radiology, please visit: www.acr.org.



Department Hours

TECHNICAL DEPARTMENTS

Bone Densitometry (DXA)

Monday – Friday / 7:30 a.m. – 5:00 p.m.

Computed Tomography (CT/CTA)

Monday – Friday / 7:30 a.m. – 8:00 p.m.

Saturday / 8:00 a.m. – 3:00 p.m.

Diagnostic (X-ray) / Fluoroscopy

Monday – Friday / 7:30 a.m. – 5:00 p.m.

Mammography (Diagnostic)

Monday – Friday / 9:30 a.m. – 3:15 p.m.

Mammography (Screening Only)

Mon., Thur., Fri. / 6:30 a.m. – 4:15 p.m.

Tue., Wed / 6:30 a.m. – 7:30 p.m.

Saturday / 9:00 a.m. – 2:00 p.m.

Magnetic Resonance Imaging (MRI/MRA)

Monday – Friday / 7:00 a.m. – 10:00 p.m.

Saturday / 7:30 a.m. – 5:30 p.m.

Sunday / 9:00 a.m. – 4:00 p.m.

Myelograms

Monday – Friday / 7:00 a.m. – 4:30 p.m.

Ultrasound

Monday – Friday / 7:00 a.m. – 5:00 p.m.

SOUTHWEST DIAGNOSTIC CENTER FOR MOLECULAR IMAGING.

Located at THD Cancer Center:

CMI Admitting

Monday – Friday / 7:00 a.m. – 5:00 p.m.

Positron Emission Tomography (PET/CT)

Monday – Friday / 7:00 a.m. – 5:00 p.m.

Computed Tomography (CT)

Monday – Friday / 8:00 a.m. – 5:00 p.m.

BUSINESS SERVICES

Admitting

Monday – Friday / 7:00 a.m. – 10:00 p.m.

Saturday / 7:00 a.m. – 5:30 p.m.

Sunday / 7:00 a.m. – 4:00 p.m.

Confirmations

Monday – Friday / 8:00 a.m. – 6:00 p.m.

Medical Records

Monday – Friday / 8:00 a.m. – 5:00 p.m.

Research

Monday – Friday / 7:30 a.m. – 4:00 p.m.

Scheduling

Monday – Friday / 8:00 a.m. – 6:00 p.m.

Support Systems (Portal)

Monday – Friday / 8:00 a.m. – 5:00 p.m.

REVENUE CYCLE

Billing

Monday – Friday / 8:00 a.m. – 5:00 p.m.

Insurance

Monday – Friday / 8:00 a.m. – 6:00 p.m.

★ 2020 Clinical Services Employee of the Year



Erica E.

Director of Technical Services
16 Years with SWDIC

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Managed Care

AETNA

- Aetna Better Health STAR KIDZ Medicaid
 - (Formally CMCHP)
- Aetna City of Euless (Non ASA)
- Aetna Signature Administrators (ASA)
 - Includes City of Euless
- Coventry Health PPO
- First Health PPO (ASA)
- HMO / Quality HMO / PPO / POS
- Managed Choice POS
- Medicare Advantage PPO
- Open Choice PPO
- Poly America (Meritain Health)
- Texas Health Aetna

AMERICAN HEALTH PLAN

- Medicare Advantage

BLUE CROSS BLUE SHIELD

- Blue Advantage Exchange (BAV)
- Blue Card Walmart Employees
- Blue Choice PPO / POS / Federal Employees
- Blue Essentials HMO
- Medicare Advantage HMO/PPO
- Traditional (not HMO Blue)

CARE N' CARE

- Medicare Advantage PPO & HMO

CARE IMPROVEMENT PLUS

- Medicare Advantage

CIGNA

- Great West
- Indemnity (not HMO)
- PPO "Includes International"
- Shared Admin
- Strategic Alliance

CIGNA MEDICARE

- Medicare Advantage PPO

CORPORATE REMEDIES

- Workers Comp (Occupational Therapy)

GALAXY

- PPO

HEALTHFIRST

- HMO
- PPO

HEALTHSMART

- PPO
- EPO
- POS

HUMANA

- Choice Care Indemnity
- Medicare Advantage PPO
- PPO

INDEPENDENT MEDICAL SYSTEMS (IMS)

- PPO / WRAP Network

JPS

- PPO / WRAP Network

MEDICAID - TRADITIONAL

- Includes DARS

MEDICARE

MOLINA

- Options Plus HMO SNP
- Options STAR PLUS MMP
 - (Dual Medicare/Medicaid)
- STAR PLUS / CHIP
 - (Includes formally HealthSpring Medicaid)

MULTIPLAN / BEECHSTREET

- PPO

PARKLAND COMMUNITY HEALTHFIRST

- STAR PLUS / CHIP
- Medicaid

PCCM TEXAS HEALTH & HUMAN SERVICES

- Texas Medicaid

PHCS

- PPO

PROCARE

- Medicare Advantage (SNP Plan)

QUIKTRIP

SUPERIOR HEALTH PLAN

- AmBetter Marketplace (Exchange)
- AllWell Medicare Advantage HMO
 - Includes WellCare PPO by AllWell
- STAR PLUS / CHIP
- Medicare Advantage & MMP Dual Plan
 - AllWell HMO/DSNP

TRICARE

- Humana Military Health

TRIWEST

- Medicare

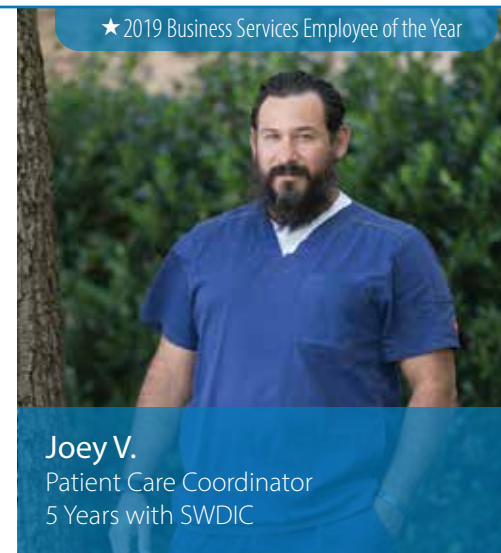
UNITED HEALTHCARE (UHC)

- HMO / PPO / POS
- Includes all UHC affiliates: Neighborhood Health Partners, Signature Elite (not the Elite Plus), HealthSelect
- Medicare Solutions (Formerly Secure Horizons Medicare)
 - AARP Medicare Complete
- Southwestern Health Plan (Formerly NTSP)
- Surest (Formerly BIND)
- WellMed

USA MANAGED CARE

- Medicaid CHIP
- PPO

★ 2019 Business Services Employee of the Year



Joey V.
Patient Care Coordinator
5 Years with SWDIC

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Pre-cert Guidelines

★ 2019 Clinical Services Employee of the Year



Kim F.
Mammography Supervisor
25 Years with SWDIC

INSURANCE NAME / PRE-CERT INFO	ADDITIONAL PRODUCT GUIDELINES	IN-NETWORK STATUS	ADDITIONAL COMMENTS
AARP – Discount Affiliations with various insurances nationwide Phone: 800-523-5800	- Pre-cert may be required since it is a Medicare based product – depends on procedure type	In-network with UHC	- This is not coverage by itself - Reps should verify the UHC connection by utilizing contact information located on ID card or otherwise obtained - Shared branding with UHC for Medicare and other gov't products
ACCOUNTABLE HEALTH	- Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET/CT (Employer/Payor group driven)	In-network	- HealthSmart Company - Often shows as IHG (3rd Party Payor) but accesses Accountable
AETNA - Aetna Service Center Phone: 888-632-3862 Utilizes MedSolutions Phone: 888-693-3211 www.medsolutionsonline.com	- HMO – Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - POS – Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - PPO – Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - Aetna ASA (Aetna Signature Administrators)N/A - Procedure & services requiring pre-certification under the terms of the member's plan	In-network	- SWDIC is only contracted with the Individual Value PPO Plan - Reps should always verify plan type and ask about out-of-network benefits for HMO plan members
AETNA SIGNATURE ADMINISTRATORS (ASA) - FIRST HEALTH - FIRST HEALTH WORK COMP	- PPO – Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET - Employer/Payor group driven - Approval required - Auth may be required – depends on procedure type	In-network Non-contracted but accepted	

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INSURANCE NAME / PRE-CERT INFO	ADDITIONAL PRODUCT GUIDELINES		IN-NETWORK STATUS	ADDITIONAL COMMENTS
AETNA MEDICARE ADVANTAGE PPO (Includes Advantra)	<ul style="list-style-type: none"> - Pre-cert is required since it is a Medicare based product – depends on procedure type - For additional information, contact Aetna Advantage Benefit Plans at 800-624-0756 		In-network	
AETNA MEDICAID	<ul style="list-style-type: none"> - Managed Medicaid - Referral and pre-cert required thru MedSolutions for CT, CTA, MRI, & MRA 		Non-contracted but accepted	<ul style="list-style-type: none"> - SWDIC is not contracted with this product, but since it is a Government benefit, the facility is required by law to see patients with this coverage - Reps should always ask if member has out-of-network benefits - CAS form is required for this OON Medicaid Product
BIND on demand by UHC	<ul style="list-style-type: none"> - Authorization Required - Verification of coverage required - 1-877-237-0066 		In-network	
BLUE CROSS BLUE SHIELD <ul style="list-style-type: none"> - BCBS Texas Provider Services Phone: 800-451-0287 - Utilizes Evicore Phone: 800-451-0287 www.evicore.com - Utilizes AIM Phone: 800-859-5299 www.americanimaging.net 	<ul style="list-style-type: none"> - Blue Choice PPO - HMO – Radiology Quality Initiative (RQI) obtained by referring physician required from AIM for CT, CTA, MRI, MRA, PET/CT - PET/CT scans may require additional cost containment efforts – predetermination for out of state plans and procedures are CPT specific - POS/PPO – Radiology Quality Initiative (RQI) obtained by referring physician required from AIM for CT, CTA, MRI, MRA, PET/CT - Traditional – N/A - Procedure & services requiring pre-certification under the terms of the member's plan 		In-network	<ul style="list-style-type: none"> - SWDIC is not contracted with the HMO Blue product - only accepted for low cost services such as x-rays – no high cost procedures - Contact AIM for eligibility / out-of-net benefits
CARE IMPROVEMENT PLUS	<ul style="list-style-type: none"> - Medicare Advantage PPO - Medicaid STAR PLUS - Pre-cert may be required since these are Gov't based products – depends on procedure type 		Non-contracted but accepted	<ul style="list-style-type: none"> - SWDIC is not contracted with this payor, but since it is a Government benefit, the facility is required by law to see patients with this coverage - Reps should always ask if member has out-of-network benefits
CARE N' CARE MEDICARE ADVANTAGE PPO	<ul style="list-style-type: none"> - Pre-cert may be required since these are Medicare based products – depends on procedure type 		In-network	
CHOICECARE MEDICARE ADVANTAGE PPO	<ul style="list-style-type: none"> - Pre-cert may be required since it is a Medicare based product – depends on procedure type 		In-network	

Pre-cert Guidelines

INSURANCE NAME / PRE-CERT INFO	ADDITIONAL PRODUCT GUIDELINES		IN-NETWORK STATUS	ADDITIONAL COMMENTS
CIGNA Utilizes MedSolutions: Phone: 888-639-3211 www.medsolutionsonline.com	<ul style="list-style-type: none"> - LocalPlus - HMO – Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - POS - Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - PPO / OAP - Pre-cert thru MedSolutions for CT, CTA, MRI, MRA, & PET/CT within 3 business days - PET/CT scans may require additional cost containment efforts – predetermination for out of state plans and procedures are CPT specific 		In-network	<ul style="list-style-type: none"> - CIGNA has an actual agreement with MedSol and there is a definite cost containment initiative in place - Reps should document any and all authorizations
COVENTRY (Non-First Health) <i>Now Under Aetna</i>	<ul style="list-style-type: none"> - PPO – Depending on plan, pre-cert is required for CT, CTA, MRI, MRA, and PET - Employer/Payor group driven 		In-network	
GALAXY	<ul style="list-style-type: none"> - Approval required - Auth may be required – depends on procedure type 		In-network	
HEALTHSMART	<ul style="list-style-type: none"> - PPO – Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET - Accel - Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET 		In-network	
HEALTHSPRING MEDICARE ADVANTAGE PLAN <i>Soon Cigna Medicare</i>	<ul style="list-style-type: none"> - Pre-cert is required since it is a Medicare based product – depends on procedure type 		In-network	
HUMANA	<ul style="list-style-type: none"> - Pre-cert is required since it is a Medicare based product – depends on procedure type 		In-network with all 3 listed	<ul style="list-style-type: none"> - Reps may utilize CoHere to obtain authorizaation for Humana effective 1/1/23. Website: www.coherehealth.com Phone: 833-283-0033
IMS – INDEPENDENT MEDICAL SYSTEMS	<ul style="list-style-type: none"> - PPO - Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET - Indemnity – N/A - Non-Humana Indemnity – N/A 		In-network	
MAIL HANDLERS BENEFIT PLAN (MHBP) Federal & Postal Employee coverage obtained thru Blue Cross or Coventry (non First Health)	<ul style="list-style-type: none"> - Pre-cert may be required since it is gov't based – depends on procedure type 			<ul style="list-style-type: none"> - Direct contract - Also serves as 3rd Party Payor for PHCS, HealthSmart, Beech Street, and Accountable – IMS Network guidelines usually apply
MEDICARE (CMS) Phone: 877-567-9230 Rail Road Medicare Phone: 877-288-7600	<ul style="list-style-type: none"> - Part B - Prior authorization required for high cost radiology in general - Referral may also be required in addition to pre-cert depending on procedure type 		In-network	<ul style="list-style-type: none"> - Government benefit, SWDIC is required by law to see patients with this coverage

Pre-cert Guidelines

INSURANCE NAME / PRE-CERT INFO	ADDITIONAL PRODUCT GUIDELINES		IN-NETWORK STATUS	ADDITIONAL COMMENTS
MOLINA HEALTHCARE Urgent Services: Phone: 866-449-6849 www.molinahealthcare.com	<ul style="list-style-type: none"> - CHIP (Children's Health Insurance Plan) - STAR PLUS (State of TX Access Program) - Prior authorization required for CT, CTA, MRI, MRA, PET/CT - Referral required in addition if requested by non-participating physician - Referral valid for 6 months 		In-network with both	<ul style="list-style-type: none"> - Medicaid Product
PARKLAND HEALTH	<ul style="list-style-type: none"> - Medicaid - Pre-cert is required since it is a Medicaid based product – depends on procedure type 		Non-contracted but accepted	<ul style="list-style-type: none"> - SWDIC is not contracted with this payor, but since it is a Government benefit, the facility is required by law to see patients with this coverage - Reps should always ask if member has out-of-network benefits
PARKLAND UMR	<ul style="list-style-type: none"> - Employees and their dependants only – N/A 		In-network	<ul style="list-style-type: none"> - Direct Agreement - Parkland partnership with UHC (UMR)
PCCM – TX HEALTH & HUMAN SERVICES	<ul style="list-style-type: none"> - Pre-cert is required since it is a Medicaid based product – depends on procedure type 		In-network	<ul style="list-style-type: none"> - High cost radiology may require additional approval
PHCS	<ul style="list-style-type: none"> - Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET 		In-network	<ul style="list-style-type: none"> • MultiPlan Company - Verification needed due to employer group opt outs
SECURE HORIZONS Precert Phone: 800-668-8139 Gordian Health Management Phone: 817-877-0770 Pro Care Medicare Advantage (SNP Plan) Follows Medicare Guidelines Pre Authorization Required	<ul style="list-style-type: none"> - Medicare Advantage HMO– Depending on plan, pre-cert may be required for CT,CTA, MRI, MRA, and PET/CT - Medicare Advantage HMO NTSP Gordian – Depending on plan, pre-cert may be required for CT,CTA, MRI, MRA, and PET/CT - Procedure & services requiring pre-certification under the terms of the member's plan and should be obtained within 3 business days after clinical has been received - Medicare Advantage PPO /POS - Secure Horizons Direct 		In-network	<ul style="list-style-type: none"> - A UHC Company
SUPERIOR HEALTH Utilizes Aim: Phone: 800-859-5299 Clinical/Concurrent Review: Phone: 855-232-3606	<ul style="list-style-type: none"> - CHIP (Children's Health Insurance Plan) - STAR PLUS (State of TX Access Program) - Prior authorization required for CT, CTA, MRI, MRA, PET/CT - Referral required in addition if requested by non-participating physician - Referral valid for 6 months 		In-network	<ul style="list-style-type: none"> - The SWDIC – Superior agreement includes the Superior Foster Care coverage through STAR
TEXAN PLUS	<ul style="list-style-type: none"> - Medicare Replacement - Pre-cert may be required since it is a Medicare based product – depends on procedure type 		Non-contracted but accepted	<ul style="list-style-type: none"> - SWDIC is not contracted with this payor, but since it is a Government benefit, the facility is required by law to see patients with this coverage - Reps should always ask if member has out-of-network benefits

Pre-cert Guidelines

INSURANCE NAME / PRE-CERT INFO	ADDITIONAL PRODUCT GUIDELINES		IN-NETWORK STATUS	ADDITIONAL COMMENTS
TMHP General Inquiries: Phone: 800-925-9126	<ul style="list-style-type: none"> - Texas Medicaid & Health Partnerships consists of Traditional Medicaid and other Managed Medicaid Products - Referral required in addition to pre-cert if request from non-participating physician 		In-network	<ul style="list-style-type: none"> - Reps can utilize TMHP to verify unidentified Medicaid products - CAS form is required for this OON Medicaid Product
TODAY'S OPTIONS	<ul style="list-style-type: none"> - Medicare Advantage PPO - Medicare PFFS - Pre-cert may be required since these are Medicare based products – depends on procedure type 		Non-contracted but accepted	<ul style="list-style-type: none"> - SWDIC is not contracted with this payor, but since it is a Government benefit, the facility is required by law to see patients with this coverage - Reps should always ask if member has out-of-network benefits
TRICARE Provider Services: Phone: 800-444-5445	<ul style="list-style-type: none"> - Humana Military / Champus - Pre-cert may be required since it is gov't based – depends on procedure type - Member active duty status may exceed standard 78 hr pre-cert window 		In-network	
UNITED HEALTHCARE (UHC) Phone: 866-889-8054 www.unitedhealthcare.com	<ul style="list-style-type: none"> - Radiology Notification must be obtained by the referring physician - Notification requirement applies to UHC Student Insurance 		In-network	<ul style="list-style-type: none"> - The various UHC product plans may also be held to the UHC auth policies and protocols
UMR – TPA for UHC partnerships General Customer Service: Phone: 877-233-1800	<ul style="list-style-type: none"> - Depending on plan, pre-cert is required for CT, CTA, MRI, MRA, and PET - Employer/Payor group driven 		In-network	<ul style="list-style-type: none"> - A United Healthcare Company
USA MANAGED CARE	<ul style="list-style-type: none"> - PPO – Depending on plan, pre-cert may be required for CT, CTA, MRI, MRA, and PET - CHIP - Pre-cert may be required since it is a Medicaid based product – depends on procedure type - USA CHIP 		In-network with both	



CPT Codes

SOUTHWEST DIAGNOSTIC IMAGING CENTER

ARTHROGRAM

- 73615 ARTHROGRAM ANKLE
- 73085 ARTHROGRAM ELBOW
- 73580 ARTHROGRAM KNEE
- 73040 ARTHROGRAM SHOULDER
- 73115 ARTHROGRAM WRIST

BONE SURVEY

- 77075 BONE SURVEY COMPLETE

CCTA

- 75574 CCTA W/WO WITHOUT QUAN CALC SCORE

COMPUTED TOMOGRAPHY (CT)

- 74160A CT ABD LTD W/C
- 74150A CT ABD LTD W/O
- 74170 CT ABD LTD WO/W
- 74177 CT ABDOMEN AND PELVIS WC
- 74176 CT ABDOMEN AND PELVIS WO
- 74178 CT ABDOMEN AND PELVIS WWO
- 75573 CT CARDIAC STRUCTURE CONGENITAL DISE
- 71260 CT CHEST W/C
- 71250 CT CHEST W/O

- 71270 CT CHEST WO/W
- 73702 CT EXT LOWER
- 73702B CT EXT LOWER WO/W
- 73202 CT EXT UPPER WO/W
- 73201 CT EXT UPPER W/C
- 73200 CT EXT UPPER W/O
- 77012 CT GUIDANCE FOR NEEDLE PLACEMENT
- 70460 CT HEAD W/C
- 70450 CT HEAD W/O
- 70470 CT HEAD WO/W
- 75572 CT HEART FUNCTION WO/W
- 75571 CT HEART WO CON INCL QUANT EVAL OF CORN
- 70486 CT MANDIBULAR IMPRESSIONS 2M W/O
- 70482 CT ORBIT SELLA POSTERIOR FOSS WO/W
- 70481 CT ORBIT SELLA POSTERIOR FOSSA WC
- 72193 CT PELVIS W/C
- 72192 CT PELVIS W/O
- 72194 CT PELVIS WO/W
- 72126 CT SPINE C W/C CERVICAL
- 72125 CT SPINE C W/O CERVICAL
- 72127 CT SPINE C WO/W CERVICAL
- 72129 CT SPINET W/C THORACIC
- 72128 CT SPINET W/O THORACIC
- 72130 CT SPINET WO/W THORACIC
- 74261 CT VIRTUAL COLONOS DIAGNOSTIC WO
- 74263 CT VIRTUAL COLONOS SCREENING

COMPUTED TOMOGRAPHY ANGIOGRAPHY (CTA)

- 74175 CTA ABD WO/W & RECONSTRUCTION
- 71275 CTA CHEST WO/W & RECONSTRUCTION
- 73706 CTA EXT LOWER WO/W & RECONSTRUCTION
- 73206 CTA EXT UPPER WO/W & RECONSTRUCTION
- 70496 CTA HEAD WO/W & RECONSTRUCTION
- 70498 CTA NECK WO/W & RECONSTRUCTION
- 72191 CTA PELVIS WO/W & RECONSTRUCTION
- 75635 CTA RUNOFF

DEXA (BONE DENSITOMETRY)

- 77080 DEXA BONE DENSITY
- 77081 DEXA FOREARM PERIPHERAL

DIAGNOSTIC

- 76080 ABCESS FISTULA OR SINUS TRACT STUDY
- 74018 ABD 1 VIEW
- 74019 ABD 2 VIEWS
- 73050 ACROMIOCLAVICULAR JOINTS BILAT
- 73600 ANKLE 2 VIEWS
- 73610 ANKLE COMPLETE MIN 3 VIEWS
- 74280 BARIUM ENEMA W AIR CONTRAST
- 74221 BARIUM SWALLOW W/ AIR
- 77003 BLOOD PATCH
- 71046 CHEST 2 VIEWS
- 71047 CHEST 3 VIEWS
- 71048 CHEST 4 OR MORE VIEWS
- 71045 CHEST PA ONLY
- 73000 CLAVICLE COMPLETE
- 74430 CYSTOGRAPHY STATIC MIN 3 VIEWS
- 73070 ELBOW 2 VIEWS

★ 2018 Business Services Employee of the Year



Kelly M.
Admitting Supervisor
8 Years with SWDIC

Dedication

Location

Services

Department Hours

Managed Care

Pre-cert Guidelines

CPT Codes

Contact Us

Radiologists / Executive Team

PLEASE NOTE: This list is not all-inclusive. If you don't see a specific exam/code please call our Scheduling department: 214-345-4331

CPT Codes

DIAGNOSTIC CONTINUED

73080 ELBOW 3 VIEWS
73592 EXT LOWER INFANT MIN 2VWS
73092 EXT UPPER INFANT MIN 2 VWS
73550 FEET ARTHRITIS 2 VIEWS
73140 FINGERS 2 VIEWS
73630 FOOT 3 VIEWS
73090 FOREARM 2 VIEWS
73120 HAND 2 VIEWS
73130 HAND 3 VIEWS
73650 HEEL 2 VIEWS
73520 HIP RT MIN 2 VIEWS ABBOTT M04
73060 HUMERUS 2 VIEWS
74740 HYSTEROSALPINGOGRAM
74415 IVP HYPERTENSIVE W/TOMOS
73560 KNEE 2 VIEWS
73564 KNEE 4 VIEWS
T1003A LUMBAR PUNCTURE
70160 NASAL BONES COMPLETE MIN 3 VIEWS
70360 NECK SOFT TISSUE
70200 ORBITS COMPLETE MIN 4 VIEWS
70030 ORBITS FOR DETECTION OF FOREIGN BODY
72170 PELVIS 1 OR 2 VIEWS
71110 RIBS BIL 3 VIEWS NO CHEST PA
71111 RIBS BIL MIN 4 VIEWS NO CHEST PA
71100 RIBS LT AND CXR
71101 RIBS UNI 3 VIEWS W/O CXR
73010 SCAPULA LT COMPLETE
72031 SCOLIOSIS SERIES SPINE T L
73030 SHOULDER UNI 2 VIEWS
72202 SI JOINTS 3 OR MORE VIEWS
70210 SINUS WATERS VIEW
70220 SINUSES PARANASAL COMPLETE MIN 3 VWS
70260 SKULL COMPLETE 4 VIEWS
74250 SMALL BOWEL SERIES
72020 SPINE C LATERAL 1 VIEW
72052 SPINE C W/FLEX & EXTENSION COMPLETE

72040 SPINE CERVICAL 2 OR 3 VIEWS
72050 SPINE CERVICAL MIN 4 VIEWS
72082 SPINE ENTIRE AP AND LAT
72100 SPINE L 2 OR 3 VIEWS
72120 SPINE L BENDING FILMS MIN 4 VIEWS
72110 SPINE L COMPLETE/OBLIQUE MIN 4 VWS
72070 SPINE T 2 VIEWS
72074 SPINE T MIN 4 VIEWS
72080 SPINE THORACOLUMBAR 2 VIEW
71130 STERNOCLAVICULAR JOINTS MIN 3 VIEWS
71120 STERNUM MIN 2 VIEWS
70330 TMJS BILATERAL
70328 TMJS UNILATERAL
73660 TOES RT MIN 2 VIEWS
74245 UGI SMALL INTESTINE
74246 UGI W AIR W OUT KUB
13501 UNI HIP
74450 URETHROGRAM RETROGRADE
74425 UROGRAPHY ANTEGRADE (LOOPOGRAM)
73100 WRIST LT 2 VIEWS
70150 ZYGOMATIC ARCHES COMPLETE MIN 3 VWS

FLUOROSCOPY

77002 FLUORO GUIDE LOCAL OF NDLE SPINE

MAMMOGRAPHY

77067 SCREENING MAMMOGRAPHY
77066 DIAGNOSTIC MAMMO BILAT DIGITAL
77065 DIAGNOSTIC MAMMOGRAM UNI
77066 MMG GUIDED BIL NEEDLE LOC
77065 MMG GUIDED UNI NEEDLE LOC

MAGNETIC RESONANCE ANGIOGRAPHY (MRA)

74185 MRA ABD W OR WO ORW/WO
70545 MRA HEAD W CONT
70546 MRA HEAD W/WO CONT
70544 MRA HEAD WO CONT
70548 MRA NECK W CONT
70549 MRA NECK W/WO CONT
70547 MRA NECK WO CONT

MAGNETIC RESONANCE IMAGING (MRI)

75565 MR CARDIAC IMAGING VELOCITY FLOW MAPPING
76376 MRI 3D RECON NONWORKSTATION (MRCP)
76377 MRI 3D RECON WORKSTATION
74182 MRI ABD W CONT
74183 MRI ABD W/WO CONT
74181 MRI ABD WO CONT
70554 MRI BRAIN FUNCTIONAL
70552 MRI BRAIN W CONT
77049 MRI BREAST BILAT W/WO
75557 MRI CARDIAC WO
75561 MRI CARDIAC WO/W
71552 MRI CHEST W/WO CONT
71550 MRI CHEST WO CONT
73722 MRI EXT LOWER JOINT W CONT
73723 MRI EXT LOWER JOINT W/WO CONT
73719 MRI EXT LOWER NO JOINT W CONT
73718 MRI EXT LOWER NO JOINT WO CONT
73221 MRI EXT UPPER JOINT LTD WO CONT
73222 MRI EXT UPPER JOINT W CONT
73223 MRI EXT UPPER JOINT W/WO CONT
73218 MRI EXT UPPER NO JOINT WO CONT
70542 MRI FACE NECK ORBIT W CONT
70543 MRI FACE NECK ORBIT W/WO CONT
70540 MRI FACE NECK ORBIT WO CONT
77021A MRI GUIDANCE BREAST BIOPSY
73219 MRI HAND CONT

72197 MRI PELVIS W/WO CONT
72195 MRI PELVIS WO CONT
76390 MRI SPECTROSCOPY
72156 MRI SPINE CERVICAL LTD W/WO CONT
72142 MRI SPINE CERVICAL W CONT
72141 MRI SPINE CERVICALWO CONT
72149B MRI SPINE LUMBAR LTD W CONT
72158 MRI SPINE LUMBAR W/WO CONT
72157 MRI SPINE THORACIC LTD W/WO CONT
72147 MRI SPINE THORACIC W CONT
72146 MRI SPINE THORACICWO CONT
70336 MRI TMJS WO CONT

MYELOGRAM

72240 MYELOGRAM CERVICAL
72265 MYELOGRAM LUMBAR
72255 MYELOGRAM THORACIC

ULTRASOUND

76700 SONO ABD
76705 SONO ABD LTD SINGLE ORGAN QUADRANT T
76770 SONO AORTA
93880 SONO CARTOID DUPLEX
76881 SONO EXTREMITY
76882 SONO EXTREMITY LIMITED
76819 SONO FETAL BIOPHYS PROF W/O NON STRE
76857 SONO FOLLICULAR FU OR LTD
76831 SONO HYSTERO
76885 SONO INFANT HIPS
76506 SONO NEURO
76805 SONO OB OVER 14 WEEKS
76810 SONO OB OVER 14 WKS EACH ADDTNL GEST
76801 SONO OB UNDER 14 WEEKS
76802 SONO OB UNDER 14 WKS EACH ADDTL GEST
76999 SONO OF SURGICAL SPECIMEN
76856 SONO PELVIC
76770 SONO RETROPERITONEAL
76870 SONO SCROTUM

PLEASE NOTE: This list is not all-inclusive. If you don't see a specific exam/code please call our Scheduling department: 214-345-4331

CPT Codes

ULTRASOUND CONTINUED

76800 SONO SPINAL CANAL AND CONTENTS
93882 SONO TEMPORAL ARTERIES LTD STUDY
76604 SONO THORAX
76872 SONO TRANSRECTAL
76830 SONO TRANSVAGINAL
76817 SONO TRANSVAGINAL OB
93970 SONO VENOUS DOPPLER BIL LOW EXTREMITY
93971 SONO VENOUS DOPPLER UNI LOW EXTREMITY

SOUTHWEST DIAGNOSTIC CENTER FOR MOLECULAR IMAGING

POSITRON EMISSION TOMOGRAPHY (PET/CT)

78608 BRAIN IMAGING, METABOLIC
78814 PET CT LIMITED AREA
78815 PET CT SKULL BASE TO MID THIGH
78816 PET CT WHOLE BODY

PLEASE NOTE: This list is not all-inclusive for CMI. If you don't see a specific exam/code please call our Scheduling department: 214-345-8300

PLEASE NOTE: This list is not all-inclusive. If you don't see a specific exam/code please call our Scheduling department: 214-345-4331



Contact Us

★ 2017 Business Services Employee of the Year

ADMITTING

Main Number..... 214-345-5156
Fax..... 214-345-6941

Kelly Mezzanatto, Supervisor

KellyMezzanatto@texashealth.org

INSURANCE

Main Number..... 214-345-5560
Fax..... 214-345-5140
Support Line..... 214-345-5941

Ymecco Ruffin, Supervisor

YmeccoRuffin@texashealth.org

RESEARCH AND DEVELOPMENT STUDIES

Marisol Serrato

Research Project Coordinator

Phone..... 214-345-5018
SWDICResearch@texashealth.org

BUSINESS OFFICE

Main Number..... 214-345-2098
Fax..... 214-345-2099

Bobbi Compton

Revenue Cycle Director

(Billing & Insurance Departments)

Phone..... 214-345-4141
BobbiCompton@texashealth.org

Bryan Adams

Business Services Director

(Scheduling & Confirmations Depts)

Phone..... 214-345-4785
BryanAdams@texashealth.org

MARKETING

Greg Ritchey

Marketing & Sales Director

Phone..... 214-345-4969
GregRitchey@texashealth.org

Scott Perkins

Sr. Professional Services Rep

Phone..... 214-345-6912
ScottPerkins@texashealth.org

Stacy Best

Professional Services Rep

Phone..... 214-345-5177
StacyBest@texashealth.org

SCHEDULING

SWDIC Phone (Main)..... 214-345-4331

Fax..... 214-345-6230

Kari Olson, Supervisor

Phone..... 214-345-5012
KariOlson@texashealth.org

Misty Parmentier, Supervisor

Phone..... 214-345-5626
MistyParmentier@texashealth.org

CMI Phone (Main)..... 214-345-8300

Fax..... 214-345-8336

Sonja Jenkins, Supervisor

Phone..... 214-345-8344
SonjaJenkins@texashealth.org

CLINICAL

Erica Ester, R.N.

Imaging Services Director

Phone..... 214-345-6909
EricaEster@texashealth.org

MEDICAL RECORDS

Main Number..... 214-345-8457

Fax..... 214-345-4020

Veniecer McDaniel, Supervisor

VeniecerMcDaniel@texashealth.org

SUPPORT SYSTEMS / IT / PACS

Lan Brockington

Information Technology Director

Phone..... 214-345-6457
LanBrockington@texashealth.org



Cathryn A.

Scanning Desk Representative
18 Years with SWDIC

Dedication

Location

Services

Department Hours

Managed Care

Pre-cert Guidelines

CPT Codes

Contact Us

Radiologists / Executive Team

Radiologists

Ali Alian, M.D.

DXRad, *Musculoskeletal Radiology

Shannon Amonette, M.D.

DXRad, *Mammography & Women's Imaging

Noah Appel, M.D.

DXRad, *Vascular & Interventional Radiology

Douglas Baker, M.D.

DXRad, *Mammography & Women's Imaging

Patrick Barr, M.D.

DXRad, *Nuclear Medicine-PET/CT

Jayant Boolchand, M.D.

DXRad, *Neuroradiology

Bryant Boren, M.D.

DXRad, *Musculoskeletal Radiology

Thangamadhan Bosemani, M.D.

DXRad, *Pediatric Neuroradiology

Rodney Bowman, M.D.

DXRad, *Nuc Med-PET/CT, Ultrasonography

Scott Bundy, M.D.

DXRad, *Neuroradiology

Jason Caldwell, M.D.

DXRad, *Body Imaging

Bradley Casolo, M.D.

DXRad, *Mammography & Women's Imaging

Adam Chandler, M.D.

DXRad, *Neuroradiology

Alex Chuang, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Benjamin Crandall, D.O.DXRad, *Neuroradiology & Interventional
Neuroradiology**Shelby Fierke, M.D.**

DXRad, *Pediatric Radiology

Nicholas Galante, M.D.

DXRad, *Musculoskeletal Radiology

Keila Garoutte, M.D.

DXRad, *Neuroradiology

Preetam Gongidi, D.O.

DXRad, *Pediatric Radiology

Richard Granaghan, M.D.

DXRad

Jeremy Hall, M.D.

DXRad, *Neuroradiology

Katherine Hall, M.D.

DXRad, *Mammography & Women's Imaging

Clint Hamilton, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

David Heasley, M.D.

DXRad, *Neuroradiology

David Ho, D.O.

DXRad, *Vascular & Interventional Radiology

Paul Hobbs, M.D.

DXRad, *Musculoskeletal Radiology

Caroline Hollingsworth, M.D.

DXRad, *Pediatric Radiology

Matthew Hyde, M.D.

DXRad, *Neuroradiology

Luis Jancowski, M.D.

DXRad, *Emergency Radiology

David Kilgore, M.D.

DXRad, *Neuroradiology

Matthew Kirby, M.D.

DXRad, *Musculoskeletal Radiology

Joe Lacy, M.D.

DXRad, *Musculoskeletal Radiology

Lisa Martinez, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Amr Moustafa, M.D.

DXRad, *Neuroradiology

James Pak, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Danielle Pinho, M.D.

DXRad, *Nuclear Medicine

James Pond, M.D.

DXRad, *Neuroradiology

Barry Putegnatt, M.D.

DXRad, *Pediatric Radiology

Magda Rizer, D.O.

DXRad, *Breast Imaging

Cynthia Sherry, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Mohammad Umair, D.O.DXRad, *Breast Imaging, *Vascular & Interventional
Radiology**Jason Wachsmann, M.D.**

DXRad, *Nuclear Medicine

Thomas Walkiewicz, M.D.

DXRad, *Neuroradiology

Jeffrey Wenzel, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Warren Whitlow, M.D.

DXRad, *Neuroradiology

Phillip Wortley, M.D.

DXRad, *Vascular & Interventional Radiology

Mitchell Yount, M.D.

DXRad, *Magnetic Resonance Imaging (MRI)

Legend: * = Specialty



Executive Team



Danny de la Torre
CEO
DanieldelaTorre@texashealth.org



Bobbi Compton
Revenue Cycle Director
BobbiCompton@texashealth.org



Greg Ritchey
Marketing & Sales Director
GregRitchey@texashealth.org



Juana Bazemore
Human Resources Director
JuanaBazemore@texashealth.org



Lan Brockington
Information Technology Director
LanBrockington@texashealth.org



Shelly Gower
Controller
ShellyGower@texashealth.org



Erica Ester
Imaging Services Director
EricaEster@texashealth.org



Bryan Adams
Business Services Director
BryanAdams@texashealth.org



Texas Health Dallas
Professional Building 3
8230 Walnut Hill Ln, Ste 100
Dallas, TX 75231-4472
Phone: 214-345-6905
WWW.SWDIC.COM

SCHEDULING

Phone..... 214-345-4331
Fax 214-345-6230



SOUTHWEST DIAGNOSTIC
CENTER FOR MOLECULAR IMAGING™

Texas Health Dallas
Cancer Center
8196 Walnut Hill Ln, Ste LL30
Dallas, TX 75231-7227
Phone: 214-345-8300
WWW.SWDICMI.COM

SCHEDULING

Phone..... 214-345-8300
Fax 214-345-8336

ACR ACCREDITED

